



June 5 – September 25, 2020
Fridays, 3pm – 7pm

www.kirklandwa.gov/juanitafridaymarket

In this document, you will find FAQs regarding:

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HEALTH SCREENINGS

Q: How will the farmers market respond if a market worker is diagnosed with COVID-19?

A:

- We will follow the Department of Health (DOH) guidelines on quarantine and isolation if a market worker is diagnosed with COVID-19.
- A person who has tested positive for COVID-19 should remain under home isolation precautions for 7 days after symptoms begin, or until 72 hours after fever is gone, whichever is longer.
- Any market worker who has been in close contact with the sick person, but is not presently sick, should not go to work for 14 days after their last close contact, and quarantine themselves. They should watch for symptoms of fever, cough and shortness of breath. Close contact includes being within 6 feet of a sick person with COVID-19 for about 10 minutes.

Q: How will you ensure Market Staff are screened for COVID-19?

A:

- All Market Staff will be required to stay home if they are sick, exhibiting symptoms (fever, cough, shortness of breath), or have knowingly been directly exposed to COVID-19. All Market Staff are required to immediately report any symptoms, known exposure to anyone with a confirmed case of COVID-19, or fever over 100.4F to their immediate Supervisor and to isolate at home.
- Market Staff will take their own temperature the day prior to market and self-assess for symptoms.
- At the beginning of set up at the market site, all Market Staff will be required to take their temperature with an infrared thermometer.
- If any Market Staff reports or exhibits symptoms during the market, they will be immediately asked to leave, call their doctor, and self-quarantine for at least 14 days.

Q: How will you ensure all Vendors are screened for COVID-19 symptoms?

A:

- Market Staff will be stationed at the load-in entrance screening Vendors before they enter the market footprint based on DOH criteria. Vendors exhibiting symptoms or who have had recent exposure will not be allowed to operate.
- All Vendors will be reminded to stay home if they are sick, exhibiting symptoms (fever, cough, shortness of breath), or have knowingly been directly exposed to COVID-19. All Vendors are required to report any symptoms, known exposure to anyone with a confirmed case of COVID, or fever over 100.4F to the Market Coordinator.
- Market Staff will send a weekly email to all Vendors containing up to date reminders and safety protocols.
- Vendors in high risk categories will be encouraged to send alternate staff. High-risk includes people:
 - Over the age of 60
 - With underlying health conditions including heart disease, lung disease, or diabetes
 - With weakened immune systems
 - Who are pregnant

Q: Will customers who exhibit symptoms of COVID-19 be excluded from the market?

A:

- Prior to the market we will communicate via the market webpage, Facebook and Twitter the expectation for market customers to stay at home if feeling ill. In addition, customers who fall in any of the CDC's high-risk categories will be encouraged to stay at home. High-risk includes people:
 - Over the Age of 60
 - With underlying health conditions including heart disease, lung disease, or diabetes
 - With weakened immune systems
 - Who are pregnant
- Signs with CDC recommendations will be posted at the market entrance/Market Information Booth. Signage will also state that customers, Market Staff, and Vendors will be asked to leave if they are experiencing symptoms.

SOCIAL DISTANCING

Q: What is the social distancing protocol at the farmers market?

A:

- Until further notice, pedestrian access will be restricted. The market will be set up to accommodate drive-thru service only. Customers will shop directly from their vehicle.
- Staff will monitor the area and educate pedestrians as they approach.

Q: How will you enforce social distancing at the farmers market?

A:

- Market Staff will share the responsibility of monitoring space in the market and reminding customers and Vendors to adhere to proper distancing requirements.
- If a customer, Vendor, or Market Staff receives 2 verbal warnings, they will be asked to immediately leave the market.

Q: How will Vendors maintain recommended distance during set up and break down?

A:

- Vendors will be required to bring minimal staff (1 to 2). All Vendors will be required to display minimal product on tables, and place pre-ordered goods in a separate area.
- Vendor booths will be spaced 10 feet apart.

SANITATION

Q: How will the farmers market ensure sanitation at the market?

A:

- All Vendors and Market Staff must wear masks and gloves, separate cash and product handling, and ensure regular and proper handwashing.
- Surfaces and 'high touch' items such as tables, POS terminals, cash boxes, etc. will be sanitized hourly.
- Market Staff will conduct regular and ongoing checks for hand wash stations, proper bleach solutions, and sanitizing supplies in addition to our regular food safety controls.
- Individual hand sanitizer will be provided to Market Staff and to Vendors in an emergency.
- A Vendor designated portable toilet along with a temporary hand wash station will be available during market hours.
- Hot water for the hand wash station will be provided by two 5-gallon portable insulated liquid dispensers.

Q: Will there be hand wash stations available to the public?

A:

- No, hand wash stations will not be provided to the general public. However, a hand wash station and portable restrooms are available in the southern portion of the park.

Q: Will customers be able to handle goods?

A:

- The public will not be permitted to touch any items. Vendors will select items for customers at the customer's request.

Q: Will customers be required to wear a face mask?

A:

- Yes, everyone will be required to wear a face mask.

Q: What type of protective equipment will Vendors and Market Staff use throughout the duration of the market?

A:

- All Vendors and Market Staff must wear masks and gloves throughout the market.

Q: Will customers be able to bring their own reusable bag?

A:

- Yes, we encourage it! However, Vendors will not be permitted to fill bags, that will be the customer's responsibility.

GENERAL INQUIRIES

Q: Will there be live music?

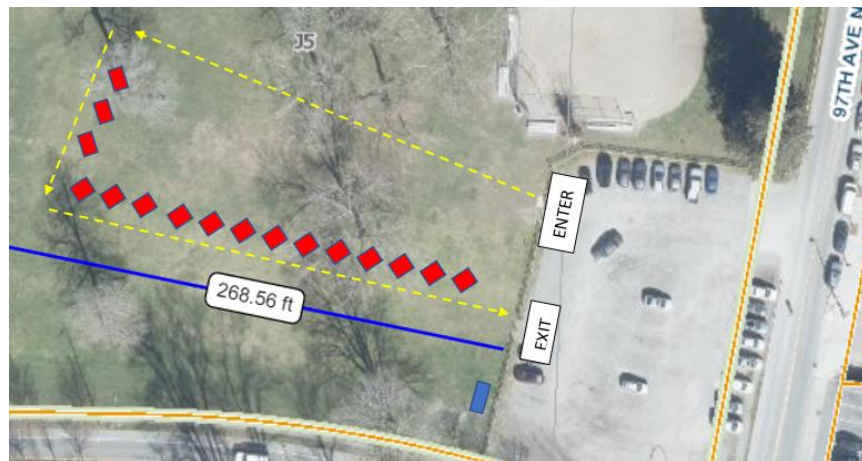
A:

- In order to maintain social distancing and limit the duration of each transaction, there will be no entertainment programming until further notice.

Q: Will the market be operating at the usual time and in the normal location?

A:

- Yes, the market will continue to operate on Fridays from 3pm – 7pm.
- The market is temporarily moving across the street to the large open field in order to accommodate drive-thru logistics. Enter through the gravel lot via 97th Avenue NE.



Q: Will Vendors be accepting cash?

A:

- Yes, and they will be following Health Department guidelines for safe handling.

Q: Why are farmers markets allowed to operate?

A:

- Farmers markets have been deemed essential infrastructure by Governor Jay Inslee. Agriculture is the most essential act, and farmers markets serve as an essential link between farmers and consumers.
- **Vendor Information**
 - A list of Vendors who will be participating at the market will be provided to Public Health Seattle King County (PHSKC).

- A temporary hand wash station will be required in every Vendor booth.
- Except for produce, all food and bakery products must be prepackaged.
- Sampling, on-site food preparation (in food booths or in mobile food trucks), craft booths, entertainment and other non-essential services will be excluded.
- Vendors will only be allowed to sell items that are considered part of an essential business as defined by the Governor’s order.
- Farmer grown cut flowers will be sold in prearranged bouquets.

Q: How can I help make the farmers market a success?

A:

- During your market visit:
 - Please be alert! The market has major modifications, there will be signs to help you move through the market.
 - Do not touch products, Vendors will help you.
 - Customers are expected to remain in their vehicle while shopping and only exit in order to pay and retrieve purchased items.
 - Wear a facemask.
 - Always maintain 6 feet of space. This is crucial for the market to continue operations!
 - Shop quickly and efficiently. This isn’t the time to chat. Big smiles welcome!
 - Use an alcohol-based hand sanitizer, with at least 60% alcohol.
 - Avoid touching your eyes, nose, mouth, and face in general.
 - Cover your cough or sneeze with a tissue, then dispose of it.

- **Weekly Market Summary Report**
 - A weekly report will be submitted to PHSKC following each market.
 - The report will document what went well, what didn’t, and what needs improvement. Report categories will include:
 - Health checks
 - Social distancing
 - Sanitation
 - Photos of the market set up including:
 - Signage
 - Social distancing
 - Queuing inside/outside the market
 - Hand wash stations
 - Sanitation
 - The Market Coordinator(s) is responsible for documenting and submitting the summary report.

A farmer’s market plan, once approved, will be considered approved only on a contingency basis, allowing for weekly review. Under the following circumstances, Public Health can require the market to discontinue:

- PHSKC receives several legitimate complaints regarding a lack of compliance.
- Lack of verification/documentation.
- Lack of follow-up with identified issues.
- Reports of exposures to COVID-19, or of illnesses resulting from exposure and failure to manage the situation.